



Innovative Users Group Meeting

May 1- 4, 2005

San Francisco, California

Preliminary Program

Please note that program titles and descriptions are still being revised and are subject to change.

Pre-Conference Sunday May 1

Sunday May 1 – Seminar 1 9:30 – 12:00

presented by Innovative

Web OPAC Design and Advanced Web Options

Dinah Sanders, Innovative Interfaces

This half-day seminar will explore the many methods of customizing the public catalog. Customizable pages, forms, tokens, web options and styles will be illustrated with examples from many libraries. Best practices for maximum impact with minimal effort will be featured along with some advanced Web Options tips to really make your Web OPAC shine.

Sunday May 1 – Seminar 2 2:00 – 5:00

presented by Innovative & IUG

Implementing Electronic Resource Management

Janet Crum, Oregon Health Sciences University

Diane Grover, University of Washington

Ted Fons, Innovative Interfaces

This program will cover implementation issues faced by libraries installing ERM, including a detailed description of models for implementing ERM for staff and patrons. It will provide guidelines for how to approach ERM implementation and a description of the basic elements that will get your ERM implementation off the ground and in production.

Sunday May 1 – Seminar 3 2:00 – 5:00

presented by Innovative

XML/Metadata Workshop

Claudia Conrad, Innovative Interfaces

What are metadata and XML? How is XML different than HTML or SGML? What's a schema, a DTD, XHTML, a namespace? What tools are available for creating XML? This workshop will cover introductory issues and

solutions to questions like these. The session will include discussion on the rules governing XML, what it looks like, how it can be displayed, how diacritics and special characters are handled, and what types of XML are being used in the library world. Two Innovative products will be highlighted: MetaData Builder and the Digital Repository Manager.

New Users Pre-Conference Sessions

Sunday May 1 – Session A 10:30 – 11:30

A1 Series Tips & Tricks

Ted Fons, Innovative Interfaces

Also presented as F8

A discussion of many of the features of Millennium in general and Millennium Serials specifically that can help streamline serials work. This presentation will feature specific examples and demonstrations of these tips and tricks in action.

A2 Searching the WebOPAC

Doris Munson, Eastern Washington University, Coordinator-Presenter

Also presented as E4

A general overview on how the WebOPAC performs different types of searches, browse and record display options, and the role of the MARC record and in the WebOPAC. Get tips on general searching, headings searches, wildcards, truncation, boolean searching, and limiting/sorting searches.

A3 Loan Rules Run Amok: Circulation Parameters Clean-Up

Leigh French, Wright State University, Coordinator-Presenter

Also presented as I3

Circulation parameters are the nuts and bolts of the Innovative circulation module. They determine who gets what for how long . . . and so much more. This session will focus on loan rules and the loan rule determiner table and show how various parts of the system are pulled together to govern circulation activity. Tips for streamlining and cleaning up your circulation parameters will be given as well as information for further study from the manual and other sources. This session is geared toward all users who have a familiarity with circulation.

Sunday May 1 – Session B 1:30 – 2:30

B1 Help Desk Tips: A Different Approach

Monica Ertel, Innovative Interfaces

Also presented at N9

This session will provide the new user with tips and pointers for making the most effective use of the Help Desk.

B2 Ask the Circ Experts

Kriss Ostrum, Michigan State University Libraries, Coordinator-Presenter

Jason Boland, Innovative Interfaces

Talk with experienced circulation staff and Innovative Interfaces circulation experts about all aspects of -- the MilCirc, loan rules and other tables, holds/recalls, My Millennium/View Your Own Record, patron records, fines, bills, bookings, reserves, checkouts/checkins, circ notices, enhancements process as related to circulation, etc. Bring your questions and your circulation dilemmas because this forum is for you!

B3 Creative Create Lists: Tips, Tricks, and Traps

Elizabeth Thomsen, NOBLE, North of Boston Library Exchange, Coordinator-Presenter
Also presented at I7/O6

Secrets of success with Millennium Create Lists, including search tips and working with output.

Sunday May 1 – Session D 4:00 – 5:00

C1 Security Issues and the Millennium System

Doug Randall, Innovative Interfaces
Also presented at G10

Security is on everyone's mind these days. What are the best ways to protect your Millennium system from unauthorized access. What tools does Millennium offer, and what third-party tools can be effectively integrated?

C2 Moving to a New Release

Steve Bade, Innovative Interfaces
Also presented at H8

This session will discuss the process of upgrading to a new release and offer tips on best practices for an efficient, painless, and successful upgrade. Particularly intended for sites that have never done an upgrade or anyone wishing additional information on this process

C3 Mastering Global Update

Richard Jackson, Huntington Library Coordinator-Presenter
Also presented at E6/O2

Are you confused about Global Update? Unsure about what all those check boxes do? Do you suspect you are not getting the most out of this feature? This presentation will help you make sense of this sophisticated timesaving tool. Several examples will be given, ranging from simple routine tasks to more complex clean-up projects and authority work. A few special techniques and tricks will also be demonstrated.

Sunday May 1 – Session D 4:00 – 5:00

D1 How to Design a System

Georgia Fujikawa, Innovative Interfaces
Jodi Williamschen, Innovative Interfaces
Also presented at O11

The focus will be on designing a new Millennium system that is much more than a map of the previous system, but is rather an attempt to optimize your database to fully use the capabilities of Millennium. What kind of statistics do you want? What OPAC display do you want? What patron and staff limits do you want? What special or unique

features or collections do you have that you would like to highlight? Migration to a new system gives the opportunity to design what you want, not simply design around what you have. This session is for new customers, as well as customers considering a redesign of some element of their database.

D2 The Color of Money: Running Fiscal Close and Moving Financial Functions Into Milacq

Corey Seeman, University of Toledo, Coordinator-Presenter

Also presented at L4

With the release of Millennium Silver, most of the INNOPAC financial management functions are now in Milacq. With this change, Fiscal Close is no longer a Telnet-only activity requiring people to jump all over the menus. Instead, a virtual magic button exists to take the library easily through this process. In this session, we will introduce users the basic parameters of fiscal close (which do not change from telnet to Millennium) and setting up the new year. Additionally, we will take you through the steps of fiscal close, especially since most libraries did not have Millennium Silver in place when they closed the books during the last fiscal year. We will talk about other financial topics including handling endowments and the steps you need to take before, during, and after fiscal close.

D3 Patron Empowerment

Dinah Sanders, Innovative Interfaces

Also presented at K9

Make life easier for patrons with Innovative tools to let them handle their own holds and renewals, pay fines and register for programs online, manage frequently used resources, track their reading history, and even share their opinion of library materials with the community

Main Conference Monday, May 2 – Wednesday, May 4

Monday May 2 – Session E 1:30 – 2:30

E1 WebBridge: Moving Beyond the Basics

Terry Reese, Oregon State University, Coordinator-Presenter

A significant number of ILL users have implemented Webbridge as their OpenURL linking solution -- however a far fewer number have moved to integrate Webbridge into many of their other services like the catalog, ILL or beyond. This presentation will discuss two topics: first, how Webbridge can be used to integrate resources within ones ILS and second, developing scripts to work around Webbridge to provide better integration with ILL services or direct DOI requesting. This program does assume that attendees have some familiarity with ILL's Webbridge product.

E2 Extreme Makeover - WebOPAC Edition

Karen Perone, Rodman Public Library, Coordinator-Presenter

Also presented at L2

Rodman Public Library is undergoing an extreme Web site makeover. The library's main web site and its catalog are included in the process - both still look like they did when they were last updated, ca. 2001. This program will show before and after "photos" and the process the library used to redesign the site using XHTML and CSS for fast loading, standards compliant pages. The new site will show how information from the catalog can be incorporated into the library's main web site and vice-versa.

E3 Managing Electronic Reserves at a Small Library: Little Steps Leading to Big Leaps

Brian Kern, Muskingum College, Coordinator-Presenter

Managing Electronic Reserves at a Small Library: Little Steps Leading to Big Leaps” presents how Muskingum College developed a plan for implementing and managing e-reserves. A tripartite model was conceived to help the library decide how it should implement electronic reserves. This model also guided decision-making, such as what type of scanner should we purchase, when should we allow copyrighted materials, who would be needed to staff the program, and how to market our program. This presentation will introduce the model and show how it can help manage e-reserves using Millennium. Five key areas to be addressed are: processing electronic reserves using Millennium Media, marketing the service, copyright, gathering statistics using Millennium Web Management Reports, and program assessment.

E4 Searching the WebOPAC

Doris Munson, Eastern Washington University, Coordinator-Presenter

Also presented at A2

A general overview on how the WebOPAC performs different types of searches, browse and record display options, and the role of the MARC record and in the WebOPAC. Get tips on general searching, headings searches, wildcards, truncation, boolean searching, and limiting/sorting searches.

E5 Implementing ERM: A Beginner’s Guide

Pat Smith, Colorado State University Libraries, Coordinator-Presenter

Jennifer S. Kutzik, Colorado State University Libraries

Implementing a complex new product like ERM can generate additional questions beyond those related to the software. ERM requires many decisions and steps to install and to implement. In this session, the presenters will discuss the issues that Colorado State University Libraries, as a post-Beta library, faced when implementing ERM and offer advice for libraries planning to acquire ERM. Topics will include organizing for implementation, decisions required for set up, indexing, passwording, converting data, and public display. Intended for new users or those planning to install ERM.

E6 Mastering Global Update

Richard Jackson, Huntington Library, Coordinator-Presenter

Also presented at O2/C3

Are you confused about Global Update? Unsure about what all those check boxes do? Do you suspect you are not getting the most out of this feature? This presentation will help you make sense of this sophisticated timesaving tool. Several examples will be given, ranging from simple routine tasks to more complex clean-up projects and authority work. A few special techniques and tricks will also be demonstrated.

E7 Acquisitions Forum

Corey Seeman, University of Toledo, Coordinator-Presenter

Sandra Klein, Notre Dame Law School

Ted Fons, Innovative Interfaces

An open forum for users of the Acquisitions module with both telnnet and MilAcq. During this unstructured session, we will facilitate a discussion of a variety of issues raised by people in attendance as well as IUG members

submitting questions ahead of time (sent to corey.seeman@utoledo.edu or to Klein.26@nd.edu). Topics that may be covered include: fiscal close, setting up and using codes for reporting features, organizing fund reports, establishing a fund structure, as well as general questions and comments.

E8 RFID and Millennium

Doug Randall, Innovative Interfaces

The potential of RFID technology to reduce handling of physical materials, allow effective automated materials handling, and simplify data collection is driving discussion and bringing vendors calling with RFID-enabled solutions in every area of the library. What is RFID? What provides its basic potential? What components do these different solutions have in common? How can I better evaluate the effectiveness of these solutions for my library and Millennium? When my library is ready to implement RFID, what can I do to ensure a successful project and effective integration with Millennium?

E9 Release 2005 Development Update

Betsy Graham, Innovative Interfaces

Also presented at I10

Release 2005 is moving rapidly to general release. Come and hear a finalized list of development line items that will be included in this release, due out this summer.

E10 MetaFind and Web Access Management Update

Sarah Hickman, Innovative Interfaces

The session will cover MetaFind basics, some tips for effective use, and also cover new development available with Release 2005 that integrated My Millennium and MetaFind. Web Access Management statistics enhancements in Release 2005 will also be covered.

E11 Innovative and OCLC, an update

Claudia Conrad, Innovative Interfaces

Robin Buser, OCLC

Also presented at I11

A co-presentation by OCLC staff and Claudia Conrad from Innovative discussing the future direction of OCLC cataloging services and their interaction with the Millennium software.

Monday May 2 – Session F 3:00 – 4:00

F1 Changing Horses Midstream: Creating a New Fund Structure During the Fiscal Year

Stefanie Willenbach, University of California, Riverside Libraries, Coordinator-Presenter

Last fiscal year, the University of California, Riverside Libraries changed our collection development model. This necessitated extensive changes within the fund structure on INNOPAC. This session will cover the processes followed to implement the new fund structure that occurred several months into the fiscal year. There are many clean up projects left to do to eliminate orders with old funds, which will also be discussed.

F2 Telnet to Millennium: Collaborating with PromptCat and Vendors to Maximize Technical Services Efficiencies at Record Load

Kelly Shook, Kent State University, Coordinator-Presenter

Margaret Maurer, Kent State University

In 1999 Kent State University Libraries and Media Services took advantage of a change in book vendors to re-engineer the acquisitions and cataloging workflow. The process that was ultimately designed allows one step loading of OCLC PromptCat bibliographic records as well as fund and location specific order records, item records and electronic invoice lines. The library has created a working environment for staff that simultaneously maximizes their decision making while minimizing routine and repetitive tasks. This program is a re-cap of a popular program presented at last year's IUG, yet includes information on transitioning our unique process to the Millennium environment.

F3 MetaFind Forum

Gail Herrera, University of Mississippi, Coordinator-Presenter
Sarah Hickman, Innovative Interfaces

An open forum designed for those using Ill's MetaFind or are interested in purchasing it. The forum may include brief presentation(s) on topics such as new developments, design issues, tips, tricks, and technological innovations followed by discussion. All library types are encouraged to participate.

F4 It's an ILL wind ... Making MillLL work for you and your customers

Carolyn Jones, University of Queensland Library, Coordinator-Presenter

The program is from the perspective of an academic library that processes approximately 66,000 ILL requests a year. It is intended as an introduction to Millennium ILL covering everything from implementation, training issues and workflows through to the added extras we have developed to enhance the module for Library staff and our customers.

F5 Software solutions: From exported "create list" to custom web lists

Antje Mays, Winthrop University, Coordinator-Presenter
Also presented at J6

This session is for anyone interested in creating customized new-titles web lists. If you're unfamiliar with Perl, don't have Perl support, and are too busy to teach yourself Perl and making the script work, this session offers an alternate solution using Millennium Create List's "export" function, MS Excel, MS Access, writing simple code for web links, designing a custom web template, and exporting the Access reports into web pages through those custom templates. A "live" end-product example is at <http://faculty.winthrop.edu/maysa/NewAcqs/NewAcqs.html>. Session will demonstrate the steps from start to finish, and will encourage questions, comments, idea exchange, and follow-up where wanted.

F6 New Holds Options in Millennium

Gayle Simundza, CLAMS (Cape Libraries Automated Materials Sharing) , Coordinator-Presenter

Donna Bacon, Springfield-Greene County Library

Heidi Bruss, Metropolitan Library System

Laurie Shedrick, Mid-Hudson Library System

Jason Boland, Innovative Interfaces

Also presented at H6

The Holds Taskforce will report on new developments in the Circulation Holds area. The taskforce is composed of members from several public library consortia who are working to improve the holds process in Millennium Circulation. Innovative is incorporating some of the suggestions arising out of the taskforce's work into Release 2005. While the new development is intended to be more "consortia-friendly", multi-branch libraries that are not part of a consortium may also find the new options to be helpful.

F7 A Model for Effective Planning and Implementation of a WebOPAC Redesign

John Anderies, Haverford College, Coordinator-Presenter

Mary Lynn Morris Kennedy, Haverford College

Kelly Mueller, Swarthmore College

Megan Adams, Swarthmore College

Susan Turkel, Bryn Mawr College

Berry Chamness, Bryn Mawr College

This program will describe the Tri-College Consortium project to redesign the consortium's III WebOPAC called Tripod. It was the first major redesign of the OPAC since it was implemented in the early 1990s. In order to accomplish the task in a relatively short period of time, the team used project planning tools to: evaluate the current Tripod interface; incorporate new functionality; solicit and incorporate input from patrons and staff regarding configuration options; meet the needs of beginning and experienced searchers; integrate access to other online resources and local services; initiate a process of ongoing consultation and usability testing with patrons with the intention of making continuous improvements to the OPAC interface.

F8 Serials Tips & Tricks

Ted Fons, Innovative Interfaces

Also presented at A1

A discussion of many of the features of Millennium in general and Millennium Serials specifically that can help streamline serials work. This presentation will feature specific examples and demonstrations of these tips and tricks in action.

F9 Making the Most of Millennium Statistics

Judith Clark, Innovative Interfaces

Also presented at P10

A presentation for users who are comfortable with the basics of Millennium Statistics and who would like to create advanced reports. Tips on moving from character-based to Millennium pointing out common mistakes.

F10 Printing in Millennium: Troubleshooting, Tips & Techniques

Chuck Xiong, Innovative Interfaces

Also presented at O11

Printing in Millennium has come a long way. This session will cover ideas for troubleshooting, and review the improvements to printing that are included with Silver

F11 Essentials of System Administration

Georgia Fujikawa, Innovative Interfaces

System administrators often inherit a system which was set up by another person or another team, possibly several years ago. The new administrator needs to figure out what needs to be done on a daily, weekly and monthly basis. In addition he or she needs some insight into what setups have been done, what they mean and control, and whether they are still appropriate in the current library environment. This session will cover some of the critical elements that system administrators need to know.

Monday May 2 – Session G 4:30 – 5:30

G1 Update on Batch Loading E-Journals Metadata with ERM

Paoshan Yue, University of Nevada, Reno Libraries, Coordinator-Presenter
Craig Summershill, University of Nevada, Reno Libraries

The ERM loader provides an effective way for batch creating and maintaining e-journal holdings data in Millennium. In this program, we will take a close look at the functionality of the ERM loader. Topics include ERM link structure, coverage database and catalog options, data processing flowchart, matching points, and OPAC display. We will also talk about our experience of using the loader to migrate e-journal holdings from bibliographic records to ERM checkin records. We will conclude the program with a discussion of desired functionality and issues of system integration.

G2 Innopac to MilCAT Migration : Case Study (Public Library)

Leo Papa, Coordinator-Presenter

While beta testing Millennium Silver, in the summer of 2004, Canton Public Library engaged in a revision of its cataloging operations. Objectives included: migration from Innopac to Millennium Silver cataloging; enhancement of cataloging workflows; and lowering overall cataloging costs. The project involved migration from OCLC (CatME) to ITS-MARC, with OCLC CatExpress and WebClarity's BookWhere as backup sources of data, via Z39.50 searching. Print Wizard (for labels) and Data Express were also implemented. MilSTAT and MilCAT session statistics were used to assess productivity. This case study outlines: new software and bibliographic utilities evaluated; documentation, training and flowcharts developed; anticipated problems; and implementation and data collection.

G3 WebBridge Forum

Jean-Marc Edwards, Concordia University Libraries, Coordinator-Presenter
Craig Rixford, Innovative Interfaces

This forum is to provide an opportunity for participants to share their experience and their views on WebBridge. The presenter will ask questions on a variety of WebBridge topics to the forum participants.

G4 Playing with Matches: Using Regular Expressions in Create Lists

Richard Jackson, Huntington Library, Coordinator-Presenter
Also presented at P3

Regular expressions are a sophisticated but underutilized tool that can bring a great deal of power to your searches in Create Lists. Using the "matches" condition, it is possible to find patterns of data that cannot be isolated any other way. This presentation -- a slightly updated reprise of last year's -- will again cover a complete explanation of regular expression syntax and provide numerous practical examples. The focus will be on database maintenance, but applications in other areas will also be shown.

G5 MARC 21 Holdings - the Revolution is Here

Jian Wang, Portland State University Library, Coordinator-Presenter
Margi Mann, OCLC Western Service Center
Also presented at H3

Many libraries are considering implementing the MARC 21 Format for Holdings Data (MFHD) in their local environment, and OCLC is converting to this holdings standard in June 2005. This workshop intends to

address such issues as why the library community developed the MFHD format, how to undertake an implementation, what challenges are involved in converting your local holdings data to the standard, when to export holdings data for OCLC batch updating, and how OCLC will convert its existing repository of WorldCat Local Data Records (LDRs). This workshop will also explore the basic steps for implementation of the format using Millennium Serials. Examples are provided to illustrate a variety of scenarios and holdings displays. Some observations and recommendations are offered as well.

G6 Searching the world (z39.50)

Niamh Walker-Headon, Institute of Technology, Tallaght, Coordinator-Presenter

This program outlines how z39.50 works in Millennium/Innopac. Topics discussed include: setting up entries, problem solving, outlining uses for z39.50 other than as a cataloguing tool, especially for database searching and the WebOPAC.

G7 Online Registration and Fines Payment – Helping Customers Help Themselves - the World of Ecommerce

Jeanne LoFranco, San Jose Public Library, Coordinator-Presenter

Dinah Sanders, Innovative Interfaces

Also presented at O3

San Jose Libraries are implementing ecommerce payment of fines via credit cards as well as accepting online library card applications. When we began the implementation process it was like a baffling puzzle wrapped in an enigma. Where to start? What comes first? What does "the ability to work with Verisign U.S.'s Payflow Pro API mean"? How can borrower completed applications increase productivity in my library? San Jose Library staff are interested in sharing their experiences with implementing these wonderful, yet somewhat daunting features.

G8 More with Less: Maximizing Efficiency Through Technology and Consulting Services and Making the Best of Staffing Cuts

Lynne Branche Brown, Innovative Interfaces

Also presented at M10

This program will offer a variety of ideas for maximizing the functionality of the Millennium system and saving staff time. Includes an overview of various system components that can help libraries with shrinking staffs. Included might be Automated Authorities Processing, Enterprise Backup API, InnView Authorities, Synchronized Locations, Circ Notice Options (email, telephone), Z39.50 Client for Acquisitions & Cataloging, Electronic Ordering & Claiming.

G9 Program Registration Development Update

Aimee Miller, Innovative Interfaces

Program Registration enables library staff to more effectively manage programs offered to patrons while at the same time integrating these offerings into the WebOPAC. The session will be an overview of this new product and a discussion of the development process.

G10 Security Issues and the Millennium System

Doug Randall, Innovative Interfaces

Also presented at C1

Security is on everyone's mind these days. What are the best ways to protect your Millennium system from unauthorized access. What tools does Millennium offer, and what third-party tools can be effectively integrated?

G11 Circulation Development Update

Jason Boland, Innovative Interfaces

Also presented at P11

Release 2005 will provide Millennium Circulation users with a wealth of new features. This program will highlight new holds management tools. It will also introduce course reserves, materials booking and interlibrary loan features along with staff client changes designed to promote efficient workflow.

Tuesday May 3 – Session H 9:00 – 10:00

H1 Enhancements General Update Forum

Corey Seeman, University of Toledo, Coordinator-Presenter

Mieko Yamaguchi, University of Wales, Bangor

Betsy Graham, Innovative Interfaces

The IUG enhancements process was changed during the last cycle to provide greater flexibility for members to suggest enhancements and a more equitable way for the IUG Functional Experts to review and present them. As we continue to assess the way that we manage the enhancements process, there will be a modest number of changes that will be made for the current enhancements cycle. In this session, we will provide give a general overview of the IUG enhancements process, discuss the IUG including how Innovative handles our requests. (NOTE: the IUG enhancements preliminary ballot will be available on the website prior to the conference).

H2 Turnkey or not Turnkey : That is the Question

Katrina Piechnik, Jenkins Law Library, Coordinator-Presenter

Don Zhou, William Mitchell College of Law

Joe Reimers, University of Notre Dame Kresge Law Library

TBA

This is a panel discussion on the pros and cons of being a turnkey site versus being a software only site. Turnkey places the whole maintenance question with Innovative support. Software only means that you provide and support your own server and Innovative only supports the software. Hear both sides of situation from those who have already experienced the question and provide your own input.

H3 MARC 21 Holdings - the Revolution is Here

Jian Wang, Portland State University Library, Coordinator-Presenter

Margi Mann, OCLC Western Service Center

Also presented at G5

Many libraries are considering implementing the MARC 21 Format for Holdings Data (MFHD) in their local environment, and OCLC is converting to this holdings standard in June 2005. This workshop intends to address such issues as why the library community developed the MFHD format, how to undertake an implementation, what challenges are involved in converting your local holdings data to the standard, when to export holdings data for OCLC batch updating, and how OCLC will convert its existing repository of WorldCat Local Data Records (LDRs). This workshop will also explore the basic steps for implementation of the format using Millennium Serials. Examples are provided to illustrate a variety of scenarios and holdings displays. Some observations and recommendations are offered as well.

H4 OCLC PromptCat User/Off-Line Services User Forum

Richard Guajardo, University of Houston, Coordinator-Presenter

Robin Buser, OCLC

This is an opportunity for users to share their experiences with implementation of OCLC Offline products such as PromptCat, World Cat Collection Sets, Bibliographic Notification, & the Cataloging Partners Program on an Innopac system. An update on OCLC's Offline Products will be presented. Current and prospective users are encouraged to bring questions about these services to the session. The forum will focus on discussion of issues, policies, and practices.

H5 XML Harvester: Integrating Digital and Traditional Libraries

Arlene Hanerfeld, UNC Wilmington, Coordinator-Presenter
Dao Rae Gong, Michigan State University

This presentation will provide an overview of the application of XML (eXtensible Markup Language) technology in a digital library environment and describe two different implementations of the XML Harvester Product. UNC Wilmington will provide an update on their project to convert a digital library of 1600 resources to MARC format, bring the records into the catalog, and eventually export to OCLC. UNC also developed a procedure to sustain the digital library, not as the separate database that it was originally developed to be, but as part of the library catalog. Michigan State University will describe their project to use the XML Harvester to develop an EAD based digital collection.

H6 New Holds Options in Millennium

Gayle Simundza, CLAMS (Cape Libraries Automated Materials Sharing) , Coordinator-Presenter
Donna Bacon, Springfield-Greene County Library
Heidi Bruss, Metropolitan Library System
Laurie Shedrick, Mid-Hudson Library System
Jason Boland, Innovative Interfaces
Also presented at F6

The Holds Taskforce will report on new developments in the Circulation Holds area. The taskforce is composed of members from several public library consortia who are working to improve the holds process in Millennium Circulation. Innovative is incorporating some of the suggestions arising out of the taskforce's work into Release 2005. While the new development is intended to be more "consortia-friendly", multi-branch libraries that are not part of a consortium may also find the new options to be helpful.

H7 Give Them What They Want: Using Requestor Information

Gwen Gregory, Colorado College, Coordinator-Presenter
Cindy Tappan, Colorado College
Also presented at N6

The Ill system is a powerful tool for collecting and using information on who requested which materials. In this session we will describe several ways that an academic library inputs, collects, and disseminates this information. These include: coding each order in the fixed-length fields as to which department ordered, having the selector name as a variable field, and a SCAT table with a detailed call number breakdown. This data is used in many ways, including generating monthly emails to each person who requested items, monthly lists of items ordered by selector name and department, annual summaries of items ordered by each department, and annual summaries of items ordered by call number area. Most applicable to academic and special libraries. Will be understandable to intermediate and advanced users, but also may help beginners plan how to set up their order records.

H8 Moving to a New Release

Steve Bade, Innovative Interfaces, Coordinator-Presenter

Also presented at C2

This session will discuss the process of upgrading to a new release and offer tips on best practices for an efficient, painless, and successful upgrade. Particularly intended for sites that have never done an upgrade or anyone wishing additional information on this process

H9 Acquisitions Development Update

Ted Fons, Innovative Interfaces

Exciting development is still happening in Millennium Acquisitions. This presentation will reveal details about new invoice records and review other enhancements available in acquisitions in Release 2005. New products offered will also be covered.

H10 Current and Future Innovative Services

Sandy Westall, Innovative Interfaces

Virginia Lyons, Innovative Interfaces

Monica Ertel, Innovative Interfaces

Tim Auger, Innovative Interfaces

This session will be a discussion forum concerning the varied array of services that Innovative currently offers and well as input and discussion about potential future services.

H11 Better, Faster, Easier: Using Style Sheets with the WebOPAC

Dinah Sanders, Innovative Interfaces

Also presented at P8

The growing trend in web design and in the WebOPAC is the separation of presentation from structure and behavior. Learn how you can improve the look & feel of your catalog while putting in LESS time working on it. This session has both an introduction for beginners and useful WebOPAC details for advanced users of CSS (cascading style sheets).

Tuesday May 3 – Session I 10:30 – 11:30
--

I1 Reworking Cataloging/Acquisition Processes and Putting Millennium to Work for Us

Beth Bradley, Canisius College Library, Coordinator-Presenter

Betty Landesman, NIH Library

Also presented at M6

Canisius College was facing bottlenecks, backlogs, and inefficient use of staff time. These problems caused them to completely change the way cataloging and acquisitions were done by combining them. The NIH Library had not examined the overall efficiency of its procedures or how to take full advantage of ILL capabilities since the initial system implementation 17 years ago. A combination of circumstances including staff retirements, a new technical services team leader, and the challenge of assuming the technical services operations of a new branch prompted them to make changes. This session will describe how each of these libraries better utilized Millennium to improve its workflow and get its job done more efficiently.

I2 Building the Michigan eLibrary Using MAP and INN-Reach Software

Louise Bugg, Michigan Library Consortium, Coordinator-Presenter

Debbi Schaubman, Michigan Library Consortium

Anne Donohue, Michigan Library Consortium

Sandy Westall, Innovative Interfaces

This program details the implementation of the Michigan eLibrary (MeL) statewide search gateway and statewide union catalog and resource sharing system using MAP and INN-Reach software not only with Innovative local systems but also with other vendors' systems. We will describe the Direct Consortial Borrowing component used by libraries without Innovative local systems, as well as discuss decision making, system design, coordination with vendors, and the lessons learned to date.

I3 Loan Rules Run Amok: Circulation Parameters Clean-Up

Leigh French, Wright State University, Coordinator-Presenter

Also presented as A3

Circulation parameters are the nuts and bolts of the Innovative circulation module. They determine who gets what for how long . . . and so much more. This session will focus on loan rules and the loan rule determiner table and show how various parts of the system are pulled together to govern circulation activity. Tips for streamlining and cleaning up your circulation parameters will be given as well as information for further study from the manual and other sources. This session is geared toward all users who have a familiarity with circulation.

I4 Managing Access to E-Journals - Updating Print or Loading Records

Mark Braden, Occidental College, Coordinator-Presenter

Martha Rice Sanders, Providence College

Janet Yanosko, University of Michigan-Dearborn

Also presented at P5

This presentation will describe how several libraries are using MARC records from Serials Solutions in their catalogs. Mark Braden, who has been using e-journal MARC records for nearly three years, will describe the impact these records have had on his institution's patrons. Martha Rice Sanders, will discuss the HELIN consortium's use of Serials Solutions' Group MARC Records, in which nine different institutions track their individual electronic holdings in a shared catalog environment. Janet Yanosko will describe how UM uses a load table to populate the 856 field for all of journal records with a url that executes a journal title search in their A to Z list.

I5 Interlibrary Loan Forum

Corey Seeman, University of Toledo, Coordinator-Presenter

Jason Boland, Innovative Interfaces

An open forum for users of the Innovative Inter-Library Loan module (both telnet and Millennium). ILL is the module that appears to be the least represented at IUG, but is used by many libraries. During this unstructured session, we will facilitate a discussion of a variety of issues raised by people in attendance as well as IUG members submitting questions ahead of time (sent to corey.seeman@utoledo.edu). Topics that may be covered include: establishing workflow for ILL requests, automatic processing, customized ILL web forms, as well as general questions and comments.

I6 CSS Hacks for WebOPAC Display

Jackie Lizcalzi, West Bloomfield Twp. Public Library , Coordinator-Presenter

Jennifer Zimmer, West Bloomfield Twp. Public Library

This nuts and bolts presentation will demonstrate how to leverage the power of CSS to bend the WebOPAC display to your will. The presenters discuss methods used in redesigning their WebOPAC display and show some tricks used to resolve undesired display issues. Attendees will acquire tips for how to locate display items within the Innovative page templates and create CSS that produces desired results for uncontrollable code. No whip and chair required. This program is for intermediate WebOPAC designers who have some CSS experience or a desire to know how to use it effectively in their WebOPAC

I7 Creative Create Lists: Tips, Tricks, and Traps

Elizabeth Thomsen, NOBLE, North of Boston Library Exchange, Coordinator-Presenter

Also presented at O6/B3

Secrets of success with Millennium Create Lists, including search tips and working with output.

I8 Coverage Loading for ERM & WebBridge

Ted Fons, Innovative Interfaces

This presentation will examine the Coverage Load mode from basics on how to format files to matching logic and new 2005 fields like public note and alternate lookup matchpoints.

I9 Getting Book Vendor data into the system: Approval Plan IF, Load Profiles, QuickClickk, Inventory Express and Edifact Invoicing

TBA/III Trainer, Innovative Interfaces

There are many ways to get data into the Millennium system for acquisitions processing. This session will discuss the different methods and where each one is most appropriate.

I10 Release 2005 Development Update

Betsy Graham, Innovative Interfaces

Also presented at E9

Release 2005 is moving rapidly to general release. Come and hear a finalized list of development line items that will be included in this release, due out this summer.

I 11 Innovative and OCLC, an update

Claudia Conrad, Innovative Interfaces

Robin Buser, OCLC

Also presented at E11

A co-presentation by OCLC staff and Claudia Conrad from Innovative discussing the future direction of OCLC cataloging services and their interaction with the Millennium software.

Tuesday May 3 – Session J 1:30 – 2:30
--

J1 Public Library Forum

Jason Boland, Innovative Interfaces

Betsy Graham, Innovative Interfaces

TBA

Innovative staff will discuss product developments of particular interest to public libraries and answer questions from Forum participants. There will also be time for discussion on topics of interest to Public Library Forum participants.

J2 Getting Started with OpenURL and WebBridge

Bob Duncan, Lafayette College, Coordinator-Presenter

Also presented at P7

The OpenURL framework helps libraries deliver context-sensitive services to patrons through the use of OpenURL resolvers like Innovative's WebBridge. This program is a beginner's guide to OpenURL with the practical focus on implementing WebBridge. Areas covered will include basic concepts of OpenURL linking; WebBridge components; troubleshooting techniques; and customizing an out-of-the-box WebBridge installation. Although the primary audience is new and potential WebBridge sites, the underlying concepts should be of interest to the uninitiated OpenURL-curious.

J3 Inventory Express and Millennium Acquisitions

Kristen Hewitt, Westerville Public Library, Coordinator-Presenter

Eric Thronson, Baker and Taylor

Diana Sweany, Arapahoe Library District

Also presented at P4

An introduction to the mechanics and implementation of Innovative's new tool for enhancing acquisitions efficiency. Inventory Express combines the pre-order search, record creation, and vendor selection process into one single operation. This presentation will describe the development partner and implementation process at two libraries. It will also review the possibilities for Technical Services reorganization that the workflow changes make possible. A representative from Baker & Taylor will be on the panel to provide the vendor perspective on this major innovation in the acquisitions workflow.

J4 Customer Service Forum

Sandy Westall, Innovative Interfaces

Monica Ertel, Innovative Interfaces

Virigina Lyons, Innovative Interfaces

TBA

An open forum to discuss service issues and customer satisfaction. Innovative Operations Managers from Customer Services (Help Desk) and Implementation Services will be on hand to respond to your comments. This program is intended for all attendees at all levels of experience.

J5 Inventory...Let Us Count the Ways

Madeleine Bombeld, University of North Carolina at Wilmington, Coordinator-Presenter

Dan Pfohl, University of North Carolina at Wilmington

This program will present three different inventory methods used in an academic library. The three methods described are using a Percon reader, conducting a live inventory using a wireless laptop, and using a printed shelf list. The presenters will describe their experiences with each method and will discuss the pros and cons of each. Although the program describes inventory in an academic library, all libraries interested in inventory should find this useful.

J6 Software Solutions: From Exported "Create List" to Custom Web Lists

Antje Mays, Winthrop University, Coordinator-Presenter

Also presented at F5

This session is for anyone interested in creating customized new-titles web lists. If you're unfamiliar with Perl, don't have Perl support, and are too busy to teach yourself Perl and making the script work, this session offers an alternate solution using Millennium Create List's "export" function, MS Excel, MS Access, writing simple code for web links, designing a custom web template, and exporting the Access reports into web pages through those custom templates. A "live" end-product example is at <http://faculty.winthrop.edu/maysa/NewAcqs/NewAcqs.html>. Session will demonstrate the steps from start to finish, and will encourage questions, comments, idea exchange, and follow-up where wanted.

J7 Using Access & Excel for Collection Mgmt, DB Maintenance, and Archiving

Kirsti Thomas, St. Martin's College, Coordinator-Presenter

Regina Beach, Texas A & M University--Kingsville

Also presented at P2

Kirsti Thomas will provide examples of the ways in which off-the-shelf programs like MS Excel and MS Access can be used to manage clean-up projects and collection analysis. By manipulating data in programs like these, one can identify duplicate records, archive data, and customize collection reports according to local need. In an update of a poster session from last year, Regina Beach will discuss the need for archiving order records, review the process for archiving order records, how to set up/import data into a Microsoft Database, and perform simple queries. Additionally, the presentation will include the process for working with serial records and discuss the process for transferring order information to item records and deleting order records when finished. Although presentation examples are from academic libraries, the techniques discussed can be used in all kinds of libraries. This presentation is specifically intended for librarians and library staff who are comfortable with computers, but who do not know scripting or programming.

J8 Introducing KidsOnline 2005

Dinah Sanders, Innovative Interfaces

This year KidsOnline gets more sophisticated with a switch to fully customizable pages for Picture-It and greater consistency with the 2005 Web OPAC. Come see what's coming soon to your children's department

J9 Planning for Growth -- Adding Libraries to Your System

TBA/CSales, Innovative Interfaces

A review of the impact of various types of new functionality on system resources, and how growth in catalog size, patrons and utilization are likely to impact your system requirements.

J10 Web Works: HTML-based interfaces for light-weight system access

Claudia Conrad, Innovative Interfaces

Ted Fons, Innovative Interfaces

WebWorks are new products that offer focused functionality for staff through a lightweight browser-based client. One Web Works client handles Selection List processing while a cataloging client provides the ability to add and edit records.

J11 Customizing Your System: Changes the Help Desk Can Make to Your System

Judith Clark, Innovative Interfaces

This session will be an overview of the settings that can be customized on your system by Innovative staff.

Tuesday May 3 – Session K 3:00 – 4:00

K1 Web-based MARC Load Manager & Load Profile Open Forum

Cheryl Gowing, University of Miami, Coordinator

Michael Kreyche, Kent State University

ISD/ TBA, Innovative Interfaces

This session will begin with a presentation describing the development of a web-based system for retrieving, validating, reviewing, and manipulating MARC records and documenting the loads. The system is based on standard tools such as perl and the MARC/perl library, ftp, and PHP. It is incorporated into our intranet but there is little customized code apart from data path. The program is likely to be of interest to catalogers as well as systems staff. The presentation will be followed by an open forum with Innovative staff including discussions of load profile functions and load tips and tricks.

K2 Style Sheets for Beginners

Bob Duncan, Lafayette College, Coordinator-Presenter

Also presented at N2

The STYLESHEET wwwoption provides the ability to customize the appearance of WebOPAC screens through the use of Cascading Style Sheets (CSS). Intended for those with little or no experience with style sheets, this program will provide an introduction to the basic concepts of style sheet theory and practice. Although we will discuss theories applicable beyond the WebOPAC, the practical focus will be on using style sheets to control the appearance of screens generated by the WebOPAC. (This is an updated version of the program presented at IUG 2003.)

K3 Leaving Flatland: Moving People from Telnet to Millennium

Corey Seeman, University of Toledo, Coordinator-Presenter

Heidi Bruss, Metropolitan Library System

Georgia Fujikawa, Innovative Interfaces

Also presented at P1

For many libraries, the move from Telnet or character-based INNOPAC to Millennium has not been as smooth as it could be. Even with staff training, many staff members will often continue to use Telnet as a matter of habit or rote instead of moving to the new graphical interface. Staff often cite speed, built in macros, training, and other reasons why they hesitate to embrace Millennium. In turn, many of the enhancements, features, and the cross-module functionality in Millennium go unused. The presenters will offer tips, tricks, anecdotes and other ideas specifically geared to help move staff move to Millennium.

K4 Self-Service Strategies for Customer Empowerment

Jeanne LoFranco, San Jose Public Library, Coordinator-Presenter

Also presented at P6

Note that the title of this presentation is self-service strategies; it is not just about self-check machines, instead it is a broader approach that offers a look at all aspects of how the customer use circulation services of your library. The presentation answers the question - How can we open the library functions traditionally performed by staff to the borrower? San Jose Libraries, winner of the 2004 Library of the Year award, exceeded their goal of 85%

circulation completed via self-check, but this is only part of the story. Learn how Innovative and an innovative San Jose staff were able to accomplish this goal.

K5 Serials Forum

Ted Fons, Innovative Interfaces
TBA

This is an open forum for the discussion of topics, questions, and comments related to serials control. Applicable to both new and experienced users of all library types.

K6 Regional Users Group Roundtable

John Culshaw, University of Colorado at Boulder, Coordinator-Presenter

This roundtable session is for regional user group leaders, planners, and organizers to get together and talk about concerns and issues they have faced with their organizations. This session is intended to provide a time to discuss and brainstorm ideas, issues, and problems such as organizational concerns, distance, target audiences, maintaining momentum, relationship with the national IUG, and the like.

K7 INN-Reach Enhancement Proposals

Karl Beiser, Maine State Library, Coordinator-Presenter

Every year the coordinators of INN-Reach systems develop a prioritized list of software enhancements for submission to Innovative. While the enhancement requests themselves are collected before the IUG conference, this session serves to resolve questions and ambiguities, to merge like requests, and to delete requests that are already on the development schedule. A ballot with a final list of enhancement requests will be issued shortly after IUG. Responses, one per INN-Reach system, will determine what is submitted to Innovative.

K8 MetaData Builder Development Update

Claudia Conrad, Innovative Interfaces

MetaData Builder allows you to effectively manage your rapidly expanding digital collections using Dublin Core and Encoded Archival Description as an alternative to MARC. This session will be an overview of this new product with suggestions for situations in which it is appropriate.

K9 Patron Empowerment

Dinah Sanders, Innovative Interfaces
Also presented at D3

Make life easier for patrons with Innovative tools to let them handle their own holds and renewals, pay fines and register for programs online, manage frequently used resources, track their reading history, and even share their opinion of library materials with the community

K10 Release 2006 Development Update

Betsy Graham, Innovative Interfaces
Also presented at O10

The ink isn't even dry on Release 2005, but the next development set is already in the works. The session will highlight items from a preliminary list of Release 2006 enhancements. A first time exclusive!

K11 Highlighting New Products: Circulation 2005

Jason Boland, Innovative Interfaces

Release 2005 introduces many new and exciting circulation products. Millennium Graphical Self-Check promotes patron empowerment, Wireless Workstations add to staff mobility, Priority Paging improves holds management, Digital Signature Support shepherds data recording into the 21st century, and Deposit Collections allows for greater flexibility in collection management.

Tuesday May 3 – Session L 4:30 – 5:30

L1 Public Library Consortium Forum

Marilyn Weinberg, Suffolk Cooperative Library System, Coordinator-Presenter

Betsy Graham, Innovative Interfaces

Jason Boland, Innovative Interfaces

An open forum to discuss the issues that are unique to public library consortia.

L2 Extreme Makeover - WebOPAC Edition

Karen Perone, Rodman Public Library, Coordinator-Presenter

Also presented at E2

Rodman Public Library is undergoing an extreme Web site makeover. The library's main web site and its catalog are included in the process - both still look like they did when they were last updated, ca. 2001. This program will show before and after "photos" and the process the library used to redesign the site using XHTML and CSS for fast loading, standards compliant pages. The new site will show how information from the catalog can be incorporated into the library's main web site and vice-versa.

L3 Using LDAP Authentication

John Culshaw, University of Colorado at Boulder, Coordinator-Presenter

Richard Paladino, Innovative Interfaces

This panel presentation will cover the basics of LDAP authentication and explore Innovative's External Patron Verification product. See how the technology works on an Innovative system and learn how LDAP authentication might improve how you authenticate users in your environment. Panelists will also discuss how LDAP authentication works with other systems and services (i.e. portals) with the long-term goal of creating a single sign-on environment.

L4 The Color of Money: Running Fiscal Close and Moving Financial Functions Into Milacq

Corey Seeman, University of Toledo, Coordinator-Presenter

Also presented at D2

With the release of Millennium Silver, most of the INNOPAC financial management functions are now in Milacq. With this change, Fiscal Close is no longer a Telnet-only activity requiring people to jump all over the menus. Instead, a virtual magic button exists to take the library easily through this process. In this session, we will introduce users the basic parameters of fiscal close (which do not change from telnet to Millennium) and setting up the new year. Additionally, we will take you through the steps of fiscal close, especially since most libraries did not have Millennium Silver in place when they closed the books during the last fiscal year. We will talk about other financial topics including handling endowments and the steps you need to take before, during, and after fiscal close.

L5 XML Server Applications: The Catalog Breaks Free of the Box

Casey Bisson, Plymouth State University, Coordinator-Presenter

If an item is cataloged in the library, but nobody knows it, does it really exist? As the number of information resources grows, it becomes increasingly difficult to understand the purpose and content of each. Library catalogs compete with other library resources, including full-text databases, and resources outside the library, like Google. Using XML server, Plymouth State University is experimenting with presenting library catalog information outside the WebOPAC context, and targeting specific items to patrons based on their academic major or course schedule. These "targeted browse lists" can be displayed within the campus portal, or patrons can subscribe via RSS. Other applications of XML server will also be discussed.

L6 Circulation Notices: System Printers to Email and Everything In Between..... We've Come a Long Way Baby

Kelly Shook, Kent State University, Coordinator-Presenter

Rick Wiggins, Kent State University

Remember when circulation notices were printed directly to the large and noisy system printers? Have you experienced the frustration of answering "yes" to a type of notice being successfully printed and then the printer jams or runs out of paper and the notices not printed are lost forever? Have you experienced notices that "creep" when you decide to print to a laser printer? Kent State University and the 14 circulation areas have lived through the trials and tribulations of circulation notice production over the past 13 years. We have failures, successes and advice to share and we can definitely say that III and KSU has come a long way in regards to producing Circulation notices.

L7 Serials Xanadu: Available Functions & Features

Stephanie Schmitt, Yale Law Library, Coordinator-Presenter

Also presented at M2

What would your work environment be like if you incorporated every feature available in Millennium Serials within your processing workflows? If each and every tool were adopted, from updating holdings statements upon checkin to using email notifications announcing a journal's availability, would your departmental services change significantly? This program will explore all of the Millennium Serials bonus features and will exemplify their use and applications.

L8 Statistical Reports: Commonly Requested Reports on Ordered Materials

Judith Clark, Innovative Interfaces

This session is for users who need to generate order statistical reports for budget and other local management reports.

L9 WebBridge Development Update

Ted Fons, Innovative Interfaces

New matching algorithms when loading data into the coverage database, new support for specialized access, embargo periods, and better display in the WebOPAC. You'll learn all about what's new with WebBridge in Release 2005.

L10 Cataloging Development Update

Claudia Conrad, Innovative Interfaces

Also presented at P9

Come hear about the Release 2005 cataloging enhancements in detail.

L11 WebOPAC & AirPAC Development Update

Dinah Sanders, Innovative Interfaces

2005 brings a big list of new features for the Web OPAC - limiting to multiple values, improvements to holds displays, more customizability - plus My Metafind Databases and our first community feature, Patron Materials Rating. Over 20 new features!

Wednesday May 4 – Session M 9:00 – 10:00

M1 Implementing WebBridge in a Consortial Environment [25]

Mark Stoffan, Western North Carolina Library Network, Coordinator-Presenter

Robert Bland, University of North Carolina at Asheville

WebBridge is a powerful, context-sensitive linking tool providing outbound connections from a library's catalog to related resources of all types on the Internet, and a link resolution server which accepts OpenURL connections from external databases and directs users to accessible full-text articles based on metadata contained in the OpenUrls. Implementing WebBridge in a consortial environment poses a number of special challenges. In this presentation we discuss how the three libraries of the Western North Carolina Library Network have coped with these challenges to make WebBridge an effective tool despite the fact that in many cases we have different subscriptions and forms of access, and that appropriate copies may differ from library to library. We discuss how existing features of WebBridge can accommodate consortial arrangements and make some recommendations on new features which would make configuration easier for consortia. We make further recommendations on some general features we would like to see added to WebBridge.

M2 Serials Xanadu: Available Functions & Features

Stephanie Schmitt, Yale Law Library, Coordinator-Presenter

Also presented at L7

What would your work environment be like if you incorporated every feature available in Millennium Serials within your processing workflows? If each and every tool were adopted, from updating holdings statements upon checkin to using email notifications announcing a journal's availability, would your departmental services change significantly? This program will explore all of the Millennium Serials bonus features and will exemplify their use and applications.

M3 Trainers' Forum

Philip Youngholm, MARINet, Coordinator-Presenter

Georgia Fujikawa, Innovative Interfaces

This session is a reprise of popular Trainers' Forum held the last two years. This session is for anyone involved in training others to use Innovative's software. So, whether you are a newbie or an old pro, moving from the text-based interface to Millennium, or just implementing a new module, join us for a chance to network with other trainers and exchange training plans, materials and ideas.

M4 Looking at Subjects in the WebOPAC/Innopac: II, The Recommendations

David Miller, Curry College, Coordinator-Presenter

This is a follow-up from last year's program, "A New View of Subjects in the Innopac/WebPAC," which featured recommendations produced by the ALCTS Subject Analysis Committee regarding indexing and display of subject authority data. After the Boston conference, an IUG study group was formed, which has examined the SAC document in detail with regard to Innovative system software capabilities. We will present a suite of our own recommendations for the IUG and Innovative, directed toward options for the improved use of subject authority data, in a public discussion forum with ideas for further action.

M5 Circulation Forum: Checkout, Checkin, Holds, Recalls, Claim Returns, In Transit

Carol Brigham, Temple University Libraries, Coordinator-Presenter

Sarah Conrad Weisman, Elmira College

Betsy Graham, Innovative Interfaces

Jason Boland, Innovative Interfaces

Join others interested in an open forum discussing circulation issues. Staff from all library types are welcome at this session, where the topics will focus on but not be limited to) general circulation issues including check out, check in, holds, recalls, claim returns, and in transits. There will be an opportunity to ask questions and get input from others experienced in circulation routines as well as from Innovative representatives. This is the first of two circulation forums. Feel free to attend either or both of the forums.

M6 Reworking Cataloging/Acquisition Processes and Putting Millennium to Work for Us

Beth Bradley, Canisius College Library, Coordinator-Presenter

Betty Landesman, NIH Library

Also presented at I1

Canisius College was facing bottlenecks, backlogs, and inefficient use of staff time. These problems caused them to completely change the way cataloging and acquisitions were done by combining them. The NIH Library had not examined the overall efficiency of its procedures or how to take full advantage of III capabilities since the initial system implementation 17 years ago. A combination of circumstances including staff retirements, a new technical services team leader, and the challenge of assuming the technical services operations of a new branch prompted them to make changes. This session will describe how each of these libraries better utilized Millennium to improve its workflow and get its job done more efficiently.

M7 ISBN-13: Implications for Libraries and Book Vendors

Tony Harvell, University of California, San Diego, Coordinator-Presenter

Ann-Marie Breaux, YBP Library Services

TBA, Innovative Interfaces

Transition from 10-digit ISBNs to 13-digit ISBNs must be completed by January 1, 2007. Publishers and book vendors are starting to prepare now. We'll provide an introduction to ISBN-13 and describe its implications for libraries and book vendors as we plan for its implementation.

M8 Introducing the Digital Repository Manager -- a New System for New Times

Claudia Conrad, Innovative Interfaces

Find out about Innovative's new product for creating an institutional repository that can be updated by faculty scholars and managed by library staff. See the new Java client for staff use, the exciting new web-based submission form for contributing staff, and a web catalog view for searching that will make navigating the repository easy for users of all types.

M9 Printing in Millennium: Troubleshooting, Tips & Techniques

Chuck Xiong, Innovative Interfaces

Also presented at F10

Printing in Millennium has come a long way. This session will cover ideas for troubleshooting, and review the improvements to printing that are included with Silver

M10 More with Less: Maximizing Efficiency Through Technology and Consulting Services and Making the Best of Staffing Cuts

Lynne Branche Brown, Innovative Interfaces

Also presented at G8

This program will offer a variety of ideas for maximizing the functionality of the Millennium system and saving staff time. Includes an overview of various system components that can help libraries with shrinking staffs. Included might be Automated Authorities Processing, Enterprise Backup API, InnView Authorities, Synchronized Locations, Circ Notice Options (email, telephone), Z39.50 Client for Acquisitions & Cataloging, Electronic Ordering & Claiming.

M11 Electronic Resource Management Development Update

Ted Fons, Innovative Interfaces

A review of the possibilities for electronic invoicing for all types of libraries and all order types. A review of the electronic invoicing process and hints on how to get started will be included.

Wednesday May 4 – Session N 10:30 – 11:30
--

N1 The WAM & MultipleIP products in a consortium environment

William Topritzhofer, SWITCH Library Consortium, Coordinator-Presenter

This program describes experiences in setting up and using Web Access Management with the Multiple IP product. As a consortium this was a lifesaver, since the "regular" WAM was not sufficient for our needs. The reasons for needing the Multiple IP product will be discussed, as well as considerations before purchasing, requirements, setup and configuration. There will be plenty of time for questions.

N2 Style Sheets for Beginners

Bob Duncan, Lafayette College, Coordinator-Presenter

Also presented at K2

The STYLESHEET wwwoption provides the ability to customize the appearance of WebOPAC screens through the use of Cascading Style Sheets (CSS). Intended for those with little or no experience with style sheets, this program will provide an introduction to the basic concepts of style sheet theory and practice. Although we will discuss theories applicable beyond the WebOPAC, the practical focus will be on using style sheets to control the appearance of screens generated by the WebOPAC. (This is an updated version of the program presented at IUG 2003.)

N3 System Administrator's Roundtable

Joe Reimers, University of Notre Dame Kresge Law Library, Coordinator-Presenter

Monica Ertel, Innovative Interfaces

This session is a roundtable for system administrators and coordinators to discuss system administration issues, tips and tricks. Potential topics may include printing issues, internal call tracking and statistics, implementing new technologies and so forth.

N4 IUG Clearinghouse Update

Corey Seeman, University of Toledo, Coordinator-Presenter

The IUG Clearinghouse (<http://www.innovativeusers.org/clearinghouse>) was launched in June 2004 to provide a means of sharing scripts, forms, web pages, system codes, training manuals, tutorials, etc. that IUG members have developed to better use the system. It was developed by a group of IUG volunteers starting in September 2003. This session will provide an overview of the Clearinghouse and discuss its new features to provide better notification of new resources and make it easier to use. Members of the committee that formed the Clearinghouse will be co-presenting this session.

N5 Circulation Forum: Circ Notices, Report Collection, Reserves, Financial Functions

Carol Brigham, Temple University Libraries, Coordinator-Presenter

Sarah Conrad Weisman, Elmira College

Betsy Graham, Innovative Interfaces

Jason Boland, Innovative Interfaces

Join others interested in an open forum discussing circulation issues. Staff from all library types are welcome at this session, where the topics will focus on (but not be limited to) circulation notices (all types), report collection for circulation purposes, reserves and financial functions. There will be an opportunity to ask questions and get input from others experienced in circulation routines as well as from Innovative representatives. This is the second of two circulation forums. Feel free to attend either or both of the forums.

N6 Give Them What They Want: Using Requestor Information

Gwen Gregory, Colorado College, Coordinator-Presenter

Cindy Tappan, Colorado College

Also presented at h7

The Ill system is a powerful tool for collecting and using information on who requested which materials. In this session we will describe several ways that an academic library inputs, collects, and disseminates this information. These include: coding each order in the fixed-length fields as to which department ordered, having the selector name as a variable field, and a SCAT table with a detailed call number breakdown. This data is used in many ways, including generating monthly emails to each person who requested items, monthly lists of items ordered by selector name and department, annual summaries of items ordered by each department, and annual summaries of items ordered by call number area. Most applicable to academic and special libraries. Will be understandable to intermediate and advanced users, but also may help beginners plan how to set up their order records.

N8 Integrating Millennium in the Campus Environment: LDAP, Single Sign-On, Blackboard Development

Richard Paladino, Innovative Interfaces

Dinah Sanders, Innovative Interfaces

New development is underway to integrate the library system into the campus community. Beginning with patron verification against an LDAP server and culminating in Single Sign-On technology, this session will cover our offerings in this exciting new area.

N9 Help Desk Tips: A Different Approach

Mark Welge, Innovative Interfaces

Laurie Davidson, Innovative Interfaces

Also presented at B1

Get hip to this "Top 40" style smorgasbord of helpful hints and take a virtual tour of the dedicated cast of Technical Support Specialists and System Librarians who make up the Innovative Help Desk.

N10 Functional Requirements for Bibliographic Records (FRBR) and Millennium

Claudia Conrad, Innovative Interfaces

This presentation will introduce the FRBR conceptual model and demonstrate how FRBR will work within the Millennium system to provide simple searches that return structured results for patrons.

Wednesday May 4 – Session O 1:30 – 2:30

01 Crossing the WebBridge to your Web: Customizing WebBridge Displays 101

Karl Fattig, Bowdoin College, Coordinator-Presenter

Craig Rixford, Innovative Interfaces

An introduction to the options and mechanics of customizing the WebBridge display, including the expanded stylesheet opportunities available in 2005 LE. Presenters will address how to match the WebBridge display to the library's existing web look and feel, and offer examples of interesting ways libraries have tweaked their WebBridge displays. The program will be especially useful for library staff who maintain and manage library web servers, WebBridge and WebOPAC services, as well as those interested in learning more about integrating these services into an institution's web environment.

02 Mastering Global Update

Richard Jackson, Huntington Library, Coordinator-Presenter

Also presented at C3/E6

Are you confused about Global Update? Unsure about what all those check boxes do? Do you suspect you are not getting the most out of this feature? This presentation will help you make sense of this sophisticated timesaving tool. Several examples will be given, ranging from simple routine tasks to more complex clean-up projects and authority work. A few special techniques and tricks will also be demonstrated.

03 Online Registration and Fines Payment – Helping Customers Help Themselves - the World of Ecommerce

Jeanne LoFranco, San Jose Public Library, Coordinator-Presenter

Dinah Sanders, Innovative Interfaces

Also presented at G7

San Jose Libraries are implementing ecommerce payment of fines via credit cards as well as accepting online library card applications. When we began the implementation process it was like a baffling puzzle wrapped in an enigma. Where to start? What comes first? What does "the ability to work with Verisign U.S.'s Payflow Pro API mean"? How can borrower completed applications increase productivity in my library? San Jose Library staff are interested in sharing their experiences with implementing these wonderful, yet somewhat daunting features.

04 Portal Integration: What Works at Plymouth State University

Casey Bisson, Plymouth State University, Coordinator-Presenter

Lamson Library began its portal integration in 2002 with the launch of Plymouth State University's first portal, MyPlymouth. Within this single point of service students can register for classes and check their grades, faculty can review their rosters and post grades, staff can review benefits and vacation time, and, of course, everybody can

use the library. We presented our early efforts at IUG 11 in San Jose, this presentation briefly reviews that past work, including our MyMillennium and WAM integration; discusses how the library's presence in the portal has changed its relationship with its patrons and how changes at the institution effect the integration; and describes new features, including patron billing and targeted recommendations that combine XML server with patron information available in the portal. The presentation will include both technical details and a discussion of the politics and philosophy of integration.

O5 Cataloging Forum

Chery Gowing, University of Miami, , Coordinator-Presenter
Claudia Conrad, Innovative Interfaces

An open forum to discuss the features, function, and foibles of the III cataloging modules. Topics may include authority control processing, managing headings reports, data exchange, z39.50 importing of records.

O6 Creative Create Lists: Tips, Tricks, and Traps

Elizabeth Thomsen, NOBLE, North of Boston Library Exchange, Coordinator-Presenter
Also presented at I7/B3

Secrets of success with Millennium Create Lists, including search tips and working with output.

O7 Indexing the Deep Catalog: Integrating Table of Contents Data into Search Results

Mary Strouse, Catholic University of America, Coordinator-Presenter

This program highlights Innovative products and services that support the integration of searchable table of contents data into catalog records to enhance retrieval of chapter-level titles, authors and subjects. Workflow, setup and indexing options will be explored, along with suggestions for further development. Record enhancement services that supplement catalog displays, but are not integrated into indexing and retrieval, are outside the scope of this program.

O8 INN-Reach One-Touch Fullfillment

Sandy Westall, Innovative Interfaces
Tim Auger, Innovative Interfaces

How can INN-Reach expand your access to materials in a simple, fast, and cost effective manner? Discover a new world of resource sharing as revealed in the answers of our panel of experts.

O9 Electronic Invoicing for Monographs and Serials

Innovative Trainer TBA

A review of the possibilities for electronic invoicing for all types of libraries and all order types. A review of the electronic invoicing process and hints on how to get started will be included.

O10 Release 2006 Development Update

Betsy Graham, Innovative Interfaces
Also presented at J10

The ink isn't even dry on Release 2005, but the next development set is already in the works. The session will highlight items from a preliminary list of Release 2006 enhancements. A first time exclusive!

O11 How to Design a System

Georgia Fujikawa, Innovative Interfaces
Jodi Williamschen, Innovative Interfaces
Also presented at D1

The focus will be on designing a new Millennium system that is much more than a map of the previous system, but is rather an attempt to optimize your database to fully use the capabilities of Millennium. What kind of statistics do you want? What OPAC display do you want? What patron and staff limits do you want? What special or unique features or collections do you have that you would like to highlight? Migration to a new system gives the opportunity to design what you want, not simply design around what you have. This session is for new customers, as well as customers considering a redesign of some element of their database.

Wednesday May 4 – Session P 3:00 – 4:00

P1 Leaving Flatland: Moving People from Telnet to Millennium

Corey Seeman, University of Toledo, Coordinator-Presenter
Heidi Bruss, Metropolitan Library System
Georgia Fujikawa, Innovative Interfaces
Also presented at K3

For many libraries, the move from Telnet or character-based INNOPAC to Millennium has not been as smooth as it could be. Even with staff training, many staff members will often continue to use Telnet as a matter of habit or rote instead of moving to the new graphical interface. Staff often cite speed, built in macros, training, and other reasons why they hesitate to embrace Millennium. In turn, many of the enhancements, features, and the cross-module functionality in Millennium go unused. The presenters will offer tips, tricks, anecdotes and other ideas specifically geared to help move staff move to Millennium.

P2 Using Access & Excel for Collection Mgmt, DB Maintenance, and Archiving

Kirsti Thomas, St. Martin's College, Coordinator-Presenter
Regina Beach, Texas A & M University--Kingsville
Also presented at J7

Kirsti Thomas will provide examples of the ways in which off-the-shelf programs like MS Excel and MS Access can be used to manage clean-up projects and collection analysis. By manipulating data in programs like these, one can identify duplicate records, archive data, and customize collection reports according to local need. In an update of a poster session from last year, Regina Beach will discuss the need for archiving order records, review the process for archiving order records, how to set up/import data into a Microsoft Database, and perform simple queries. Additionally, the presentation will include the process for working with serial records and discuss the process for transferring order information to item records and deleting order records when finished. Although presentation examples are from academic libraries, the techniques discussed can be used in all kinds of libraries. This presentation is specifically intended for librarians and library staff who are comfortable with computers, but who do not know scripting or programming.

P3 Playing with Matches: Using Regular Expressions in Create Lists

Richard Jackson, Huntington Library, Coordinator-Presenter
Also presented at G4

Regular expressions are a sophisticated but underutilized tool that can bring a great deal of power to your searches in Create Lists. Using the "matches" condition, it is possible to find patterns of data that cannot be isolated any other way. This presentation -- a slightly updated reprise of last year's -- will again cover a complete explanation of

regular expression syntax and provide numerous practical examples. The focus will be on database maintenance, but applications in other areas will also be shown.

P4 Inventory Express and Millennium Acquisitions

Kristen Hewitt, Westerville Public Library, Coordinator-Presenter

Eric Thronson, Baker and Taylor

Diana Sweany, Arapahoe Library District

Also presented at J3

An introduction to the mechanics and implementation of Innovative's new tool for enhancing acquisitions efficiency. Inventory Express combines the pre-order search, record creation, and vendor selection process into one single operation. This presentation will describe the development partner and implementation process at two libraries. It will also review the possibilities for Technical Services reorganization that the workflow changes make possible. A representative from Baker & Taylor will be on the panel to provide the vendor perspective on this major innovation in the acquisitions workflow.

P5 Managing Access to E-Journals - Updating Print or Loading Records

Mark Braden, Occidental College, Coordinator-Presenter

Martha Rice Sanders, Providence College

Janet Yanosko, University of Michigan-Dearborn

Also presented at I4

This presentation will describe how several libraries are using MARC records from Serials Solutions in their catalogs. Mark Braden, who has been using e-journal MARC records for nearly three years, will describe the impact these records have had on his institution's patrons. Martha Rice Sanders, will discuss the HELIN consortium's use of Serials Solutions' Group MARC Records, in which nine different institutions track their individual electronic holdings in a shared catalog environment. Janet Yanosko will describe how UM uses a load table to populate the 856 field for all of journal records with a url that executes a journal title search in their A to Z list.

P6 Self-Service Strategies for Customer Empowerment

Jeanne LoFranco, San Jose Public Library, Coordinator-Presenter

Also presented at K4

Note that the title of this presentation is self-service strategies; it is not just about self-check machines, instead it is a broader approach that offers a look at all aspects of how the customer use circulation services of your library. The presentation answers the question - How can we open the library functions traditionally performed by staff to the borrower? San Jose Libraries, winner of the 2004 Library of the Year award, exceeded their goal of 85% circulation completed via self-check, but this is only part of the story. Learn how Innovative and an innovative San Jose staff were able to accomplish this goal.

P7 Getting Started with OpenURL and WebBridge

Bob Duncan, Lafayette College, Coordinator-Presenter

Also presented at J2

The OpenURL framework helps libraries deliver context-sensitive services to patrons through the use of OpenURL resolvers like Innovative's WebBridge. This program is a beginner's guide to OpenURL with the practical focus on implementing WebBridge. Areas covered will include basic concepts of OpenURL linking; WebBridge components; troubleshooting techniques; and customizing an out-of-the-box WebBridge installation. Although the primary audience is new and potential WebBridge sites, the underlying concepts should be of interest to the uninitiated OpenURL-curious.

P8 Better, Faster, Easier: Using Style Sheets with the WebOPAC

Dinah Sanders, Innovative Interfaces

Also presented at H11

The growing trend in web design and in the WebOPAC is the separation of presentation from structure and behavior. Learn how you can improve the look & feel of your catalog while putting in LESS time working on it. This session has both an introduction for beginners and useful WebOPAC details for advanced users of CSS (cascading style sheets).

P9 Cataloging Development Update

Claudia Conrad, Innovative Interfaces

Also presented at L10

Come hear about the Release 2005 cataloging enhancements in detail.

P10 Making the Most of Millennium Statistics

Judith Clark, Innovative Interfaces

Also presented at F9

A presentation for users who are comfortable with the basics of Millennium Statistics and who would like to create advanced reports. Tips on moving from character-based to Millennium pointing out common mistakes.

P11 Circulation Development Update

Jason Boland, Innovative Interfaces

Also presented at G11

Release 2005 will provide Millennium Circulation users with a wealth of new features. This program will highlight new holds management tools. It will also introduce course reserves, materials booking and interlibrary loan features along with staff client changes designed to promote efficient workflow.